# A PROFILE OF NON-RESIDENT DELEGATES OF MEETINGS & CONVENTIONS IN PEI IN 2014

## Prepared for:

Prince Edward Island 2014 Inc.

Department of Economic Development and Tourism





Prepared by: Centre for Tourism Research at TIAPEI



October 26, 2015





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#### **Executive Summary**

This report is based on a survey of non-resident delegates who attended a meeting or convention in Prince Edward Island (PEI) in 2014. Research on meetings and conventions delegates was conducted to update existing historical information about this market in PEI and to be used as part of the evaluation of the impacts of special celebrations that were held in PEI in 2014 to celebrate and commemorate the 150<sup>th</sup> anniversary of the 1864 Charlottetown Conference, where the idea of Canadian Confederation was first discussed (hereafter referred to as the PEI 2014 celebrations).

In total, 922 surveys were used in the study. In terms of statistical accuracy, a sample of this size has a sampling error of ±3.14 percent at a 95 percent confidence level.

Twenty-nine percent of non-resident meetings and conventions delegates (delegates) were from Ontario, 16.5 percent were from Nova Scotia and 16.3 percent were from New Brunswick. About 4 percent were from Quebec and 2.9 percent were from Newfoundland and Labrador while 25.4 percent were from other areas of Canada. Overall, 4.4 percent of delegates were from the United States and 1.3 percent of delegates were from a country other than Canada or the United States.

The majority (57.4%) of delegate parties consisted of one adult while 30.6 percent of parties were comprised of two adults. The average party size was 1.62 people. Including all party members (delegates and their travel party), 53.3 percent of visitors were female. Over one-half (51.0%) of party members were between the ages of 45 and 64, 18.2 percent were age 65 and over, 17.3 percent were between the ages of 35 and 44, and 13.5 percent were under the age of 35.

Over one-half (51.0%) of delegates entered and exited PEI via airplane at the Charlottetown Airport. The Confederation Bridge was used by 39.0 percent of delegate parties to enter and exit PEI. A small percentage of delegate parties used the ferry. There were three main modes of transportation used by delegates within PEI: taxi (used by 31.4% of delegates), personal vehicle (30.0%), and rental car (28.3%). About 17 percent of delegates indicated they used transportation that was provided by the meeting/convention and 10.9 percent travelled in a vehicle used by another delegate.

Total direct spending by non-resident delegates and their travel party was over \$20.2 million. The items that accounted for the greatest proportion of this spending were accommodations at the host hotel (\$8.4 million, 41.5%), food and beverage at restaurants, bars, etc. (\$4.0 million, 20.1%), shopping (\$2.1 million, 10.5%), and other accommodations (\$1.6 million, 8.0%). On average, delegates and their travel parties spent \$1,142.16 per party per visit and \$178.71 per person per night.

On average, delegates spent 3.94 nights in PEI. Almost all (98.5%) delegate parties stayed overnight in PEI while attending the meeting/convention. The Greater Charlottetown Area was by far the most popular region for overnight stays with 65.7 percent of delegate parties staying at least one night in the region. Those who stayed overnight in the Charlottetown area stayed an average of 3.83 nights in the region. Summerside and the Green Gables Shore and Points East Coastal Drive regions were the next most popular regions for overnight stays though only about 10 percent of delegate parties stayed at least one night in each of these regions.

Sixty-three percent of parties stayed at least one night at the host or conference affiliated hotel and 19.7







percent stayed at least one night at another hotel, motel or resort. Less than 5 percent of parties stayed in each of the other accommodation types. Though fewer parties used other types of accommodations, those who did, stayed longer in these accommodation types. For example, those who stayed in their own property, such as a cottage or second home, stayed an average of 7.2 nights in this accommodation and those who stayed at a campground or RV park stayed an average of 5.54 nights. Those who stayed at the host or conference affiliated hotel stayed an average of 3.56 nights in this accommodation.

Seventy percent of delegates had previously visited PEI, though many had not visited recently. About 41 percent of repeat visitors had last visited PEI in 2009 or earlier. Ten percent had last visited earlier in 2014 and 23.3 percent had last visited in 2013. On average, repeat visitors had visited PEI an average of 3.42 times in the past five years. About 43 percent of repeat visitors indicated that their previous trip to PEI was for the purpose of a vacation while 24.2 percent indicated their previous trip had been for business purposes.

Delegates participated in a variety of activities while in PEI, either on their own or as part of the convention. The activities that the most delegates participated in were dining in a local, non-franchise restaurant (95.1% participated in this activity), sampling local culinary products (83.2%), shopping for local crafts, souvenirs, antiques (64.3%), and sightseeing or taking a driving tour (54.0%).

The majority of delegates gave favourable ratings to various aspects of the conference including hospitality, conference food, host city of conference, destination value, and ease of travel within PEI, among others. Aspects of the trip to PEI, such as the quality of customer service, accommodation, restaurant and transportation service and quality, variety of things to see and do, and prices of goods and services, were also rated positively by the vast majority of delegates. Only 6.5 percent of delegates indicated they had experienced a problem or had a complaint about their trip to PEI.

Ninety-four percent of delegates were satisfied with their trip to PEI and 91.2 percent agreed that their trip to PEI was a good way to spend their time. Almost all (95.0%) delegates indicated they would recommend PEI as a travel destination to others and the majority indicated they would return to PEI either on a business or conference-related trip or a pleasure trip. About 57 percent of delegates agreed that holding the conference in PEI was an important factor in their decision to attend and 40.5 percent indicated they would have visited PEI in 2014 even if the conference had not been held there.

Most delegates (90.6%) were aware of the PEI 2014 celebrations and 62.5 percent of those who were aware indicated they had heard about the celebrations prior to travelling to PEI. Though awareness of the celebrations was high, only 5.0 percent of delegates participated in a PEI 2014 event while in PEI. The most common ways that delegates heard about the PEI 2014 celebrations were from it being mentioned at the meeting/convention (52.1%), PEI 2014 promotional material including delegate bags (38.4%), word of mouth (37.0%), and media news item or commentary (35.0%).

Those who were aware of the PEI 2014 celebrations before travelling to PEI *and* participated in a PEI 2014 event indicated that the event accounted for 35.7 percent of their decision to visit PEI. Extending this to all delegates, regardless of their awareness and participation in the PEI 2014 celebrations, the overall level of influence of the PEI 2014 celebrations on non-resident delegates' decision to visit PEI in 2014 was 2.1 percent. Total expenditures by non-resident delegates and their travel parties that resulted from the PEI 2014 celebrations were \$588,210, accounting for 2.9 percent of total direct tourism expenditures by these visitors in PEI in 2014.





#### 1. Introduction

#### 1.1. Background

- Throughout 2014, research was conducted on non-resident meetings and conventions delegates who attended a meeting or convention in Prince Edward Island (PEI) in 2014. The research was conducted to provide a full range of statistics on the volume of non-resident meetings and conventions delegates to PEI and detailed characteristics of their trips such as travel party size and composition, length of stay, PEI regions visited, type of accommodation used, activities participated in, expenditures, evaluation of PEI as a conference location and as a travel destination, and demographic information about the non-resident delegates.
- In addition, the meetings and conventions delegate research was conducted for another purpose. The year 2014 marked the 150<sup>th</sup> anniversary of the 1864 Charlottetown Conference, where the idea of Canadian Confederation was first discussed. Many activities and events took place throughout PEI in 2014 to celebrate and commemorate this historical anniversary. It was expected that the celebrations would attract a greater number of visitors to PEI in 2014, including meetings and conventions delegates. Due to these celebrations, Meetings and Conventions PEI (M&C PEI) promoted PEI 2014-related events and activities to meetings and conventions organizers and increased efforts to attract meetings and conventions to PEI in 2014.
- The Centre for Tourism Research was commissioned to conduct research on the PEI 2014 celebrations to evaluate the impacts of the celebrations on the province in 2014. As a result of the investment made to attract meetings and conventions and to promote the PEI 2014 celebrations to meetings/conventions being held in PEI in 2014, research on non-resident meetings and conventions delegates was included in the PEI 2014-related research.
- Data was collected via a survey of non-resident meetings and conventions delegates. More information about the data collection process is provided in Section 1.3.

#### 1.2. Objectives of the Study

This study aimed to collect information about non-resident meetings and conventions delegates including:

- Awareness of and participation in the PEI 2014 celebrations/events by delegates;
- The level of influence the PEI 2014 celebrations had on delegates' decision to travel to PEI;
- Direct spending by non-resident meetings and conventions delegates that resulted from the PEI
   2014 celebrations;
- Total direct spending in PEI by non-resident delegates and their travel party;
- Evaluation of PEI as a conference location and travel destination; and
- Demographic information of non-resident meetings and conventions delegates.







#### 2. Methodology

#### 2.1. Data Collection Method and Sample

- Data was collected from three surveys of meetings and conventions delegates. These included:
  - A mail-back survey that was distributed to delegates at select meetings and conventions held in PEI in 2014. The mail-back survey also included a link to the online version of the survey that delegates could complete in place of the paper survey.
  - o An online survey that was conducted by Meetings and Conventions PEI.
  - Samples from the PEI visitor exit survey that was conducted in 2014. The samples used were of non-residents who had travelled to PEI primarily for business purposes.
- Based on information provided by Meetings and Conventions PEI, 195 meetings/conventions were held in PEI in 2014. The samples used for the research accounted for 82 of these meetings (42.1%).
- The meetings were designated as regional/provincial, national or international by Meetings and Conventions PEI based on their own criteria. It should be noted that even though a meeting is designated as a specific geographical range, it does not necessarily mean that the delegates in attendance reflected this geographical range. For example, a meeting designated as regional may have included delegates from outside of Atlantic Canada. In addition, even though a meeting is designated as international, it does not necessarily mean that a large proportion of the delegates were from outside of Canada. Similarly, national meetings may have had only delegates from Atlantic Canada in attendance, or delegates from outside of Canada may have been in attendance.
- In total, 1,148 surveys were collected. Of these, 922 were complete and useable for the study.
- In terms of statistical accuracy, a sample of this size has a sampling error of ±3.14 percent at a 95 percent confidence level, though the margins of error for the three sub-groups are higher (regional = ±8.09%; national = ±3.83%; international = ±7.35%).
- Note that this is a guideline only. The same caution should be applied when interpreting significance testing throughout this report.







Table 1
Meetings and Conventions Surveyed, Survey Statistics and Samples

|   | Regional <sup>a)</sup> | National | International | Total    |
|---|------------------------|----------|---------------|----------|
| Meetings and Conventions (MCs)                |                        |          |               |          |
| Total Number of MCs Held in 2014 (by M&C PEI) | 90                     | 91       | 14            | 195      |
| (% of Total MCs)                              | (46.2%)                | (46.7%)  | (7.2%)        | (100.0%) |
| Number of MCs Surveyed                        | 30                     | 41       | 11            | 82       |
| (% of MCs Surveyed)                           | (36.6%)                | (50.0%)  | (13.4%)       | (100.0%) |
| Survey Conduct Rate (of all surveyed MCs)     | 33.3%                  | 45.1%    | 78.6%         | 42.1%    |
| Samples <sup>b)</sup>                         |                        |          |               |          |
| Total Number of Samples Collected             | 193                    | 752      | 203           | 1,148    |
| (% of Samples Collected)                      | (16.8%)                | (65.5%)  | (17.7%)       | (100.0%) |
| Number of Samples Used                        | 143                    | 616      | 163           | 922      |
| (% of Samples Used)                           | (15.5%)                | (66.8%)  | (17.7%)       | (100.0%) |
| Use Rate (of all collected samples)           | 74.1%                  | 81.9%    | 80.3%         | 80.3%    |
| Samples Weighted <sup>c)</sup>                | 5,683                  | 10,185   | 1,922         | 17,790   |
| (% of Samples Weighted)                       | (31.9%)                | (57.3%)  | (10.8%)       | (100.0%) |
| Margin of Error <sup>d)</sup>                 | ±8.09                  | ±3.83    | ±7.35         | ±3.14    |

Note: <sup>a)</sup> Regional indicates provincial and regional (Atlantic Canada) meetings and conventions. Note that the classification of the meeting does not necessarily reflect the origin of the delegates in attendance. For example, international meetings may not have included a large proportion of delegates from outside of Canada. The same premise can be applied to regional/provincial and national meetings.

<sup>b)</sup> Samples were collected from three different data collection methods: (1) survey of MC delegates in 2014 (mail-back and online), (2)

<sup>&</sup>lt;sup>o)</sup> Samples were collected from three different data collection methods: (1) survey of MC delegates in 2014 (mail-back and online), (2) online survey of MC delegates conducted by Meetings and Conventions PEI (M&C PEI) in 2014, and (3) samples from the 2014 PEI exit survey.

Samples were weighted to align with the total target population (estimated number of non-resident delegates) by type of meetings and conventions (regional, national, and international) and five tourism seasons. Weighting scores were calculated by using a mix of number of delegates by type of MCs and survey data. Further analyses are based on the estimated total number of non-resident delegates (regional n = 5,683; national n = 10,185; international n = 1,922; and total n = 17,790).

Margin of error indicates % of the total number of delegates used in each type of MC at the 95% confidence level.





#### 2.2. Data Processing and Weighting

#### **Data Processing and Imputation**

- The PEI meetings and conventions delegates' survey involved many steps of data processing.
- All mail-back questionnaires were manually reviewed to determine if they were complete and coherent.
- Three data sets were captured, coded and verified, and then merged together.
- Electronic verifications were also made to identify any outliers and to correct them.
- Statistical reliability and validity tests, and consistency controls were also conducted during this
  process.
- Some data were imputed. For example, missing travel party size, total nights stayed in PEI (length of stay), and/or total trip spending were imputed if the remainder of the fields on the questionnaire was valid.
- The target populations were partitioned into: 12 months (based on MCs held) and three types of MCs (regional, national, and international focused meetings and conventions).
- Total imputation was carried out for all the factors above and for strata that were outside the scope of the questionnaire distribution.

#### **Bias Adjustment and Weighting the Sample**

- For estimation purposes, the responses obtained through the questionnaires must be treated as
  a simple random sample from the total volume in each stratum (by three types of MCs and by
  month).
- The data may be subject to some degree of "distribution bias" due to the fact that not all categories of delegates are represented in the distribution or to a "non-response bias" due to the fact that the individuals replying may not be representative of the delegate population.
- Weighting techniques used in the estimation process attempt to reduce the effect of biases and
  were also performed to determine aggregate visitor parties' characteristics. Therefore, using the
  calculated weights, estimates can be obtained for a variety of trip and visitor characteristics.
  These estimates take the form of totals, averages and percentages, and can be obtained at
  different levels.
- For this report, the final survey sample was weighted by types of MCs and month to align it with the total non-resident delegate parties in each sub-category.
- Weighting values were calculated by using a mix of data provided by Meetings and Conventions
  PEI and the PEI Department of Economic Development and Tourism, and results obtained from
  the mail-back and online surveys.
- According to the data regarding the number of MCs and delegates and the survey information, it
  was estimated that 17,790 non-resident delegates (parties) visited PEI in 2014 (see Table 1).







- These figures were used to weight the survey data and adjust the survey results. Therefore, results in this report are based on the weighting values rather than on the raw scores of the sample.
- However, note that results may not reflect all actual responses of each party or individuals in the party because the application of the weighting scheme was based only on the number of parties by month and type of MCs, not based on all survey questions.





## 3. Key Indicators and Estimated Total Direct Expenditures

#### 3.1. Summary of Key Indicators

Table 2
Key Indicators of the Meetings and Conventions Held in 2014

|  | Regional    | National     | International | Total        |
|--|-------------|--------------|---------------|--------------|
| Statistics of the Meetings and Conventions (MCs) Held in 2014            |             |              |               |              |
| Total Number of MCs Held in 2014 <sup>a)</sup>                           | 90          | 91           | 14            | 195          |
| (% of MCs Held in 2014)  | (46.2%)     | (46.7%)      | (7.2%)        | (100.0%)     |
| Total Number of Delegates Attended <sup>a)</sup>                         | 8,008       | 10,560       | 2,184         | 20,752       |
| (% of Delegates)   | (38.6%)     | (50.9%)      | (10.5%)       | (100.0%)     |
| Estimated Number of Non-Resident Delegates b)                            | 5,683       | 10,185       | 1,922         | 17,790       |
| (% of Non-Resident Delegates)  | (31.9%)     | (57.3%)      | (10.8%)       | (100.0%)     |
| Average Number of Delegates per MC <sup>a)</sup>                         | 89.0        | 116.0        | 156.0         | 106.4        |
| Average Number of Non-Resident Delegates per MC b)                       | 63.1        | 111.9        | 137.3         | 91.2         |
| Total Number of Days of the MCs <sup>a)</sup>                            | 261         | 389          | 64            | 714          |
| (% of Days)  | (36.6%)     | (54.5%)      | (9.0%)        | (100.0%)     |
| Average Number of Days of the MCs <sup>a)</sup>                          | 2.90        | 4.27         | 4.57          | 3.66         |
| Estimated Delegates and Travel Parties c)                                |             |              |               |              |
| Average Party Size   | 1.66        | 1.61         | 1.55          | 1.62         |
| Estimated Number of Non-Resident Delegates and Their Party Members       | 9,421       | 16,404       | 2,978         | 28,803       |
| (% of Non-Resident Delegates and Their Party Members)                    | (32.7%)     | (57.0%)      | (10.3%)       | (100.0%)     |
| Estimated Trip Duration c)   |             |              |               |              |
| Average Total Number of Nights for the Whole Trip                        | 4.15        | 5.02         | 7.45          | 5.08         |
| Average Total Number of Nights Stayed in PEI                             | 3.13        | 4.19         | 4.99          | 3.94         |
| Average Number of Nights Stayed in PEI for the Purpose of the Conference | 2.60        | 3.47         | 4.25          | 3.29         |
| Average Number of Nights Stayed at Host or Conference Affiliated Hotel   | 1.93        | 2.65         | 3.14          | 2.47         |
| Estimated Total Nights Stayed in PEI                                     | 17,781      | 42,689       | 9,628         | 70,098       |
| (% of Nights Stayed in PEI)  | (25.4%)     | (60.9%)      | (13.7%)       | (100.0%)     |
| Estimated Expenditures c)  |             |              |               |              |
| Average Spending per Person per Night                                    | \$159.85    | \$186.92     | \$182.18      | \$178.71     |
| Average Spending per Party per Visit                                     | \$828.85    | \$1,261.58   | \$1,407.78    | \$1,142.16   |
| Estimated Total Direct Expenditures                                      | \$4,710,312 | \$12,852,838 | \$2,707,365   | \$20,270,515 |

Note: a) Information was provided by Meetings and Conventions PEI.

c) Estimates were based on the results of the 2014 Prince Edward Island Survey of Meeting and Conventions Delegates.



b) Results were estimated by using a mix of the data from the 2014 MCs organizer survey and the 2008 and 2009 Prince Edward Island Survey of Meeting and Convention Delegates.





#### 3.2. Estimated Total Direct Expenditures

Table 3
Estimated Total Direct Spending by Non-Resident Delegates and Their Party Members in PEI:
Average Spending per Person per Night Basis

|  | Regio       | nal     | Nation       | nal     | Internat    | ional   | Tota         | I        |  |
|--|-------------|---------|--------------|---------|-------------|---------|--------------|----------|--|
| # of Delegates and Their Party Members       | 9,421       | (32.7%) | 16,404       | (57.0%) | 2,978       | (10.3%) | 28,803       | (100.0%) |  |
| Number of Delegates (Parties)                | 5,683       | (31.9%) | 10,185       | (57.3%) | 1,922       | (10.8%) | 17,790       | (100.0%) |  |
| Total Direct Expenditures                    | \$4,710,312 | (23.2%) | \$12,852,838 | (63.4%) | \$2,707,365 | (13.4%) | \$20,270,515 | (100.0%) |  |
| Accommodations at the host hotel             | \$1,770,639 | 37.6%   | \$5,465,040  | 42.5%   | \$1,170,456 | 43.2%   | \$8,406,135  | 41.5%    |  |
| Other accommodations                         | \$287,531   | 6.1%    | \$1,001,475  | 7.8%    | \$325,586   | 12.0%   | \$1,614,592  | 8.0%     |  |
| Food and beverage at restaurants, bars, etc. | \$1,140,271 | 24.2%   | \$2,533,648  | 19.7%   | \$397,006   | 14.7%   | \$4,070,925  | 20.1%    |  |
| Food and beverage at stores                  | \$259,329   | 5.5%    | \$491,962    | 3.8%    | \$113,249   | 4.2%    | \$864,540    | 4.3%     |  |
| Vehicle operation                            | \$243,859   | 5.2%    | \$423,884    | 3.3%    | \$119,581   | 4.4%    | \$787,325    | 3.9%     |  |
| Car rentals in PEI and local transportation  | \$149,336   | 3.2%    | \$644,792    | 5.0%    | \$109,336   | 4.0%    | \$903,465    | 4.5%     |  |
| Shopping                                     | \$465,488   | 9.9%    | \$1,393,260  | 10.8%   | \$271,764   | 10.0%   | \$2,130,512  | 10.5%    |  |
| Recreation and entertainment                 | \$127,158   | 2.7%    | \$286,088    | 2.2%    | \$45,232    | 1.7%    | \$458,478    | 2.3%     |  |
| Travel package                               | \$74,213    | 1.6%    | \$235,271    | 1.8%    | \$49,339    | 1.8%    | \$358,823    | 1.8%     |  |
| Food and beverage at PEI 2014 event(s)       | \$48,380    | 1.0%    | \$39,425     | 0.3%    | \$11,886    | 0.4%    | \$99,692     | 0.5%     |  |
| Shopping at PEI 2014 event(s)                | \$8,217     | 0.2%    | \$15,937     | 0.1%    | \$3,870     | 0.1%    | \$28,024     | 0.1%     |  |
| Other expenditures                           | \$135,889   | 2.9%    | \$322,055    | 2.5%    | \$90,059    | 3.3%    | \$548,003    | 2.7%     |  |
| Average Spending per Person per Night        | \$159.85    | 100.0%  | \$186.92     | 100.0%  | \$182.18    | 100.0%  | \$178.71     | 100.0%   |  |
| Accommodations at the host hotel             | \$60.09     | 37.6%   | \$79.48      | 42.5%   | \$78.76     | 43.2%   | \$74.11      | 41.5%    |  |
| Other accommodations                         | \$9.76      | 6.1%    | \$14.56      | 7.8%    | \$21.91     | 12.0%   | \$14.23      | 8.0%     |  |
| Food and beverage at restaurants, bars, etc. | \$38.70     | 24.2%   | \$36.85      | 19.7%   | \$26.71     | 14.7%   | \$35.89      | 20.1%    |  |
| Food and beverage at stores                  | \$8.80      | 5.5%    | \$7.15       | 3.8%    | \$7.62      | 4.2%    | \$7.62       | 4.3%     |  |
| Vehicle operation                            | \$8.28      | 5.2%    | \$6.16       | 3.3%    | \$8.05      | 4.4%    | \$6.94       | 3.9%     |  |
| Car rentals in PEI and local transportation  | \$5.07      | 3.2%    | \$9.38       | 5.0%    | \$7.36      | 4.0%    | \$7.96       | 4.5%     |  |
| Shopping                                     | \$15.80     | 9.9%    | \$20.26      | 10.8%   | \$18.29     | 10.0%   | \$18.78      | 10.5%    |  |
| Recreation and entertainment                 | \$4.32      | 2.7%    | \$4.16       | 2.2%    | \$3.04      | 1.7%    | \$4.04       | 2.3%     |  |
| Travel package                               | \$2.52      | 1.6%    | \$3.42       | 1.8%    | \$3.32      | 1.8%    | \$3.16       | 1.8%     |  |
| Food and beverage at PEI 2014 event(s)       | \$1.64      | 1.0%    | \$0.57       | 0.3%    | \$0.80      | 0.4%    | \$0.88       | 0.5%     |  |
| Shopping at PEI 2014 event(s)                | \$0.28      | 0.2%    | \$0.23       | 0.1%    | \$0.26      | 0.1%    | \$0.25       | 0.1%     |  |
| Other expenditures                           | \$4.61      | 2.9%    | \$4.68       | 2.5%    | \$6.06      | 3.3%    | \$4.83       | 2.7%     |  |
| Average Party Size                           | 1.66        | ;       | 1.61         |         | 1.55        |         | 1.62         |          |  |
| Average Number of Nights Stayed in PEI       | 3.13        | }       | 4.19         |         | 4.99        |         | 3.94         | 3.94     |  |

Note: Based on "average spending per person per night", total direct expenditures for each type of meetings and conventions were calculated as follows: Average spending per person per night (\$178.71) × average number of nights stayed in PEI (3.94 nights) × number of delegates and their travel party members (28,803) ≈ \$20,270,515.







Table 4
Estimated Total Direct Spending by Non-Resident Delegates and Their Party Members in PEI:
Average Spending per Party per Visit Basis

|  | Region      | nal     | Nation       | nal     | Internat    | ional   | Tota         | ı        |  |
|--|-------------|---------|--------------|---------|-------------|---------|--------------|----------|--|
| # of Delegates and Their Party Members       | 9,421       | (32.7%) | 16,404       | (57.0%) | 2,978       | (10.3%) | 28,803       | (100.0%) |  |
| Number of Delegates (Parties)                | 5,683       | (31.9%) | 10,185       | (57.3%) | 1,922       | (10.8%) | 17,790       | (100.0%) |  |
| Total Direct Expenditures                    | \$4,710,312 | (23.2%) | \$12,852,838 | (63.4%) | \$2,707,365 | (13.4%) | \$20,270,515 | (100.0%) |  |
| Accommodations at the host hotel             | \$1,770,639 | 37.6%   | \$5,465,040  | 42.5%   | \$1,170,456 | 43.2%   | \$8,406,135  | 41.5%    |  |
| Other accommodations                         | \$287,531   | 6.1%    | \$1,001,475  | 7.8%    | \$325,586   | 12.0%   | \$1,614,592  | 8.0%     |  |
| Food and beverage at restaurants, bars, etc. | \$1,140,271 | 24.2%   | \$2,533,648  | 19.7%   | \$397,006   | 14.7%   | \$4,070,925  | 20.1%    |  |
| Food and beverage at stores                  | \$259,329   | 5.5%    | \$491,962    | 3.8%    | \$113,249   | 4.2%    | \$864,540    | 4.3%     |  |
| Vehicle operation                            | \$243,859   | 5.2%    | \$423,884    | 3.3%    | \$119,581   | 4.4%    | \$787,325    | 3.9%     |  |
| Car rentals in PEI and local transportation  | \$149,336   | 3.2%    | \$644,792    | 5.0%    | \$109,336   | 4.0%    | \$903,465    | 4.5%     |  |
| Shopping                                     | \$465,488   | 9.9%    | \$1,393,260  | 10.8%   | \$271,764   | 10.0%   | \$2,130,512  | 10.5%    |  |
| Recreation and entertainment                 | \$127,158   | 2.7%    | \$286,088    | 2.2%    | \$45,232    | 1.7%    | \$458,478    | 2.3%     |  |
| Travel package                               | \$74,213    | 1.6%    | \$235,271    | 1.8%    | \$49,339    | 1.8%    | \$358,823    | 1.8%     |  |
| Food and beverage at PEI 2014 event(s)       | \$48,380    | 1.0%    | \$39,425     | 0.3%    | \$11,886    | 0.4%    | \$99,692     | 0.5%     |  |
| Shopping at PEI 2014 event(s)                | \$8,217     | 0.2%    | \$15,937     | 0.1%    | \$3,870     | 0.1%    | \$28,024     | 0.1%     |  |
| Other expenditures                           | \$135,889   | 2.9%    | \$322,055    | 2.5%    | \$90,059    | 3.3%    | \$548,003    | 2.7%     |  |
| Average Spending per Party per Visit         | \$828.85    | 100.0%  | \$1,261.58   | 100.0%  | \$1,407.78  | 100.0%  | \$1,142.16   | 100.0%   |  |
| Accommodations at the host hotel             | \$311.57    | 37.6%   | \$536.43     | 42.5%   | \$608.62    | 43.2%   | \$475.27     | 41.5%    |  |
| Other accommodations                         | \$50.60     | 6.1%    | \$98.30      | 7.8%    | \$169.30    | 12.0%   | \$90.87      | 8.0%     |  |
| Food and beverage at restaurants, bars, etc. | \$200.65    | 24.2%   | \$248.69     | 19.7%   | \$206.44    | 14.7%   | \$229.23     | 20.1%    |  |
| Food and beverage at stores                  | \$45.63     | 5.5%    | \$48.29      | 3.8%    | \$58.89     | 4.2%    | \$48.46      | 4.3%     |  |
| Vehicle operation                            | \$42.91     | 5.2%    | \$41.61      | 3.3%    | \$62.18     | 4.4%    | \$44.01      | 3.9%     |  |
| Car rentals in PEI and local transportation  | \$26.28     | 3.2%    | \$63.29      | 5.0%    | \$56.85     | 4.0%    | \$50.88      | 4.5%     |  |
| Shopping                                     | \$81.91     | 9.9%    | \$136.76     | 10.8%   | \$141.31    | 10.0%   | \$119.72     | 10.5%    |  |
| Recreation and entertainment                 | \$22.38     | 2.7%    | \$28.08      | 2.2%    | \$23.52     | 1.7%    | \$25.81      | 2.3%     |  |
| Travel package                               | \$13.06     | 1.6%    | \$23.09      | 1.8%    | \$25.66     | 1.8%    | \$20.15      | 1.8%     |  |
| Food and beverage at PEI 2014 event(s)       | \$8.51      | 1.0%    | \$3.87       | 0.3%    | \$6.18      | 0.4%    | \$5.57       | 0.5%     |  |
| Shopping at PEI 2014 event(s)                | \$1.45      | 0.2%    | \$1.56       | 0.1%    | \$2.01      | 0.1%    | \$1.57       | 0.1%     |  |
| Other expenditures                           | \$23.91     | 2.9%    | \$31.61      | 2.5%    | \$46.83     | 3.3%    | \$30.63      | 2.7%     |  |
| Average Party Size                           | 1.66        |         | 1.61         | 1.61    |             |         | 1.62         |          |  |
| Average Number of Nights Stayed in PEI       | 3.13        | 1       | 4.19         |         | 4.99        |         | 3.94         |          |  |

Note: Based on "average spending per delegate (party) per visit", total direct expenditures for each type of meetings and conventions were calculated as follows: Average spending per delegate (party) per visit (\$1,142.16) × number of delegates (parties) (17,790) ≈ \$20,270,515.







## 4. A Profile of Non-Resident MC Delegates

## 4.1. Origin of Non-Resident MC Delegates

Table 5
Origin of Non-Resident Delegates by MC Type

|                           | Regi  | onal    | Nati   | onal    | Intern | ational | То     | tal      |
|---------------------------|-------|---------|--------|---------|--------|---------|--------|----------|
| Number of Delegates (%)   | 5,683 | (31.9%) | 10,185 | (57.3%) | 1,922  | (10.8%) | 17,790 | (100.0%) |
| Canada                    | 5,485 | 96.5%   | 9,841  | 96.6%   | 1,455  | 75.8%   | 16,781 | 94.3%    |
| New Brunswick             | 1,817 | 32.0%   | 865    | 8.5%    | 214    | 11.1%   | 2,896  | 16.3%    |
| Nova Scotia               | 1,818 | 32.0%   | 934    | 9.2%    | 181    | 9.4%    | 2,933  | 16.5%    |
| Newfoundland and Labrador | 182   | 3.2%    | 276    | 2.7%    | 56     | 2.9%    | 514    | 2.9%     |
| Quebec                    | 77    | 1.4%    | 610    | 6.0%    | 78     | 4.1%    | 765    | 4.3%     |
| Ontario                   | 1,059 | 18.6%   | 3,465  | 34.0%   | 623    | 32.4%   | 5,147  | 28.9%    |
| Rest of Canada            | 532   | 9.4%    | 3,691  | 36.2%   | 303    | 15.8%   | 4,526  | 25.4%    |
| United States             | 198   | 3.5%    | 251    | 2.5%    | 334    | 17.3%   | 783    | 4.4%     |
| New England               | 41    | 0.7%    | 20     | 0.2%    | 168    | 8.7%    | 229    | 1.3%     |
| Rest of US                | 157   | 2.8%    | 231    | 2.3%    | 166    | 8.6%    | 554    | 3.1%     |
| Other Country             | 0     | 0.0%    | 93     | 0.9%    | 133    | 6.9%    | 226    | 1.3%     |

Note: The data was not weighted by origin information of actual delegates so the results may not reflect the actual origin of non-resident delegates.





## 4.2. Party Composition and Average Party Size

Table 6
Party Composition and Average Party Size by MC Type

|                                  | Regi  | ional   | National |         | International |         | Total  |          |
|----------------------------------|-------|---------|----------|---------|---------------|---------|--------|----------|
| Number of Delegates (%)          | 5,683 | (31.9%) | 10,185   | (57.3%) | 1,922         | (10.8%) | 17,790 | (100.0%) |
| Party Composition                |       |         |          |         |               |         |        |          |
| Adult travelling alone           | 3,126 | 55.0%   | 5,941    | 58.3%   | 1,139         | 59.3%   | 10,206 | 57.4%    |
| 2 adults                         | 1,731 | 30.5%   | 3,133    | 30.8%   | 587           | 30.5%   | 5,451  | 30.6%    |
| 3 or more adults                 | 791   | 13.9%   | 856      | 8.4%    | 99            | 5.2%    | 1,746  | 9.8%     |
| Adult(s) with child(ren)         | 36    | 0.6%    | 255      | 2.5%    | 97            | 5.0%    | 388    | 2.2%     |
| Party Size                       |       |         |          |         |               |         |        |          |
| Average Party Size               | 1.    | 66      | 1.       | 61      | 1.55          |         | 1.62   |          |
| Avg. Number of Male Travellers   | 0.    | 77      | 0.       | 77      | 0.66          |         | 0.76   |          |
| Avg. Number of Female Travellers | 0.89  |         | 0.       | 84      | 0.89          |         | 0.86   |          |
| Avg. Number of Children          | 0.    | 01      | 0.       | 04      | 0.08          |         | 0.03   |          |
| Avg. Number of Adult Travellers  | 1.    | 65      | 1.       | 57      | 1.            | 47      | 1.59   |          |





## 4.3. Gender and Age of Individual Delegates and Their Party Members

Table 7
Gender and Age of Individual Delegates and Their Party Members by MC Type

|  | Regi  | onal    | Nati   | onal    | Intern | ational | То     | tal      |
|--|-------|---------|--------|---------|--------|---------|--------|----------|
| Number of Delegates and<br>Their Party Members (%) | 9,421 | (32.7%) | 16,404 | (57.0%) | 2,978  | (10.3%) | 28,803 | (100.0%) |
| Gender   |       |         |        |         |        |         |        |          |
| Male   | 4,366 | 46.3%   | 7,823  | 47.7%   | 1,274  | 42.8%   | 13,463 | 46.7%    |
| Female   | 5,055 | 53.7%   | 8,581  | 52.3%   | 1,704  | 57.2%   | 15,340 | 53.3%    |
| Age  |       |         |        |         |        |         |        |          |
| Under 8 Years                                      | 36    | 0.4%    | 195    | 1.2%    | 16     | 0.5%    | 247    | 0.9%     |
| 9 – 17 Years                                       | 0     | 0.0%    | 189    | 1.2%    | 130    | 4.4%    | 319    | 1.1%     |
| 18 – 24 Years                                      | 275   | 2.9%    | 356    | 2.2%    | 24     | 0.8%    | 655    | 2.3%     |
| 25 – 34 Years                                      | 1,100 | 11.7%   | 1,389  | 8.5%    | 148    | 5.0%    | 2,637  | 9.2%     |
| 35 – 44 Years                                      | 2,288 | 24.3%   | 2,418  | 14.7%   | 290    | 9.7%    | 4,996  | 17.3%    |
| 45 – 54 Years                                      | 2,149 | 22.8%   | 3,932  | 24.0%   | 787    | 26.4%   | 6,868  | 23.8%    |
| 55 – 64 Years                                      | 2,087 | 22.2%   | 4,739  | 28.9%   | 1,014  | 34.0%   | 7,840  | 27.2%    |
| 65 – 74 Years                                      | 1,128 | 12.0%   | 2,871  | 17.5%   | 543    | 18.2%   | 4,542  | 15.8%    |
| 75 Years and over                                  | 358   | 3.8%    | 315    | 1.9%    | 26     | 0.9%    | 699    | 2.4%     |





## 4.4. Entry and Exit Point

Table 8
Entry and Exit Point by MC Type

|                               | Regi  | ional   | Nati   | onal    | l International To |         | otal   |          |
|-------------------------------|-------|---------|--------|---------|--------------------|---------|--------|----------|
| Number of Delegates (%)       | 5,683 | (31.9%) | 10,185 | (57.3%) | 1,922              | (10.8%) | 17,790 | (100.0%) |
| Entry Point                   |       |         |        |         |                    |         |        |          |
| Charlottetown Airport         | 1,864 | 32.8%   | 6,930  | 68.0%   | 828                | 43.1%   | 9,622  | 54.1%    |
| Confederation Bridge          | 3,459 | 60.9%   | 3,103  | 30.5%   | 977                | 50.8%   | 7,539  | 42.4%    |
| Ferry at Caribou, Nova Scotia | 361   | 6.4%    | 152    | 1.5%    | 117                | 6.1%    | 630    | 3.5%     |
| Exit Point                    |       |         |        |         |                    |         |        |          |
| Charlottetown Airport         | 1,899 | 33.4%   | 6,787  | 66.6%   | 763                | 39.7%   | 9,449  | 53.1%    |
| Confederation Bridge          | 3,603 | 63.4%   | 3,042  | 29.9%   | 1,069              | 55.6%   | 7,714  | 43.4%    |
| Wood Islands Ferry Terminal   | 181   | 3.2%    | 356    | 3.5%    | 90                 | 4.7%    | 627    | 3.5%     |
| Mix of Entry and Exit Points  |       |         |        |         |                    |         |        |          |
| Air only                      | 1,824 | 32.1%   | 6,509  | 63.9%   | 740                | 38.5%   | 9,073  | 51.0%    |
| Bridge only                   | 3,348 | 58.9%   | 2,665  | 26.2%   | 930                | 48.4%   | 6,943  | 39.0%    |
| Ferry only                    | 106   | 1.9%    | 108    | 1.1%    | 67                 | 3.5%    | 281    | 1.6%     |
| Bridge and Ferry Mix          | 289   | 5.1%    | 204    | 2.0%    | 74                 | 3.9%    | 567    | 3.2%     |
| Air and Bridge or Ferry Mix   | 115   | 2.0%    | 699    | 6.9%    | 110                | 5.7%    | 924    | 5.2%     |





## 4.5. Mode of Transportation Used Within PEI

Table 9
Mode of Transportation Used Within PEI by MC Type

|   | Regi      | onal    | Nati      | onal    | Intern        | ational | Total   |          |
|---|-----------|---------|-----------|---------|---------------|---------|---------|----------|
|   | negional. |         | Ivational |         | International |         | , lotui |          |
| Number of Delegates (%)                                     | 5,683     | (31.9%) | 10,185    | (57.3%) | 1,922         | (10.8%) | 17,790  | (100.0%) |
| Taxi  | 1,350     | 23.8%   | 3,918     | 38.5%   | 311           | 16.2%   | 5,579   | 31.4%    |
| My own vehicle  | 2,306     | 40.6%   | 2,178     | 21.4%   | 858           | 44.6%   | 5,342   | 30.0%    |
| Rental car  | 1,327     | 23.4%   | 3,206     | 31.5%   | 495           | 25.8%   | 5,028   | 28.3%    |
| Conference provided transportation                          | 505       | 8.9%    | 2,321     | 22.8%   | 250           | 13.0%   | 3,076   | 17.3%    |
| In the vehicle or rental car of another conference delegate | 746       | 13.1%   | 925       | 9.1%    | 262           | 13.6%   | 1,933   | 10.9%    |
| Public transportation                                       | 304       | 5.3%    | 689       | 6.8%    | 39            | 2.0%    | 1,032   | 5.8%     |
| Vehicle of friend or family member who lives in PEI         | 230       | 4.0%    | 351       | 3.4%    | 61            | 3.2%    | 642     | 3.6%     |
| Other   | 439       | 7.7%    | 1,030     | 10.1%   | 71            | 3.7%    | 1,540   | 8.7%     |

Note: Results were based on multiple responses.







## 4.6. Overnight Stays in PEI Regions

Table 10
Overnight Stays in PEI Regions by MC Type

|  | Regi         | ional        | Nati        | onal    | Intern | ational | То     | tal      |
|--|--------------|--------------|-------------|---------|--------|---------|--------|----------|
| Total Number of Delegates (%)              | 5,683        | (31.9%)      | 10,185      | (57.3%) | 1,922  | (10.8%) | 17,790 | (100.0%) |
| Valid Number of Overnight Delegates (%)    | 5,491        | (31.3%)      | 10,121      | (57.8%) | 1,906  | (10.9%) | 17,518 | (100.0%) |
| Total Accumulated Parties Staying at Least | t One Nigh   | t in the Sp  | ecific Regi | on      |        |         |        |          |
| Greater Charlottetown Area                 | 3,774        | 64.3%        | 7,651       | 68.9%   | 1,130  | 52.6%   | 12,555 | 65.7%    |
| Summerside                                 | 197          | 3.4%         | 1,573       | 14.2%   | 134    | 6.2%    | 1,904  | 10.0%    |
| North Cape Coastal Drive                   | 72           | 1.2%         | 88          | 0.8%    | 69     | 3.2%    | 229    | 1.2%     |
| Green Gables Shore                         | 1,328        | 22.6%        | 334         | 3.0%    | 163    | 7.6%    | 1,825  | 9.5%     |
| Red Sands Shore                            | 228          | 3.9%         | 503         | 4.5%    | 67     | 3.1%    | 798    | 4.2%     |
| Points East Coastal Drive                  | 268          | 4.6%         | 953         | 8.6%    | 585    | 27.2%   | 1,806  | 9.4%     |
| Total Overnight Stays (Parties)            | 5,867        | 100.0%       | 11,102      | 100.0%  | 2,148  | 100.0%  | 19,117 | 100.0%   |
| Total Accumulated Nights Spent by Parties  | s in the Spo | ecific Regio | on          |         |        |         |        |          |
| Greater Charlottetown Area                 | 12,198       | 68.6%        | 30,741      | 72.0%   | 5,191  | 53.9%   | 48,130 | 68.7%    |
| Summerside                                 | 269          | 1.5%         | 5,114       | 12.0%   | 725    | 7.5%    | 6,108  | 8.7%     |
| North Cape Coastal Drive                   | 144          | 0.8%         | 237         | 0.6%    | 168    | 1.7%    | 549    | 0.8%     |
| Green Gables Shore                         | 3,623        | 20.4%        | 1,018       | 2.4%    | 582    | 6.0%    | 5,223  | 7.5%     |
| Red Sands Shore                            | 740          | 4.2%         | 1,806       | 4.2%    | 318    | 3.3%    | 2,864  | 4.1%     |
| Points East Coastal Drive                  | 807          | 4.5%         | 3,773       | 8.8%    | 2,644  | 27.5%   | 7,224  | 10.3%    |
| Total Overnight Stays (Nights)             | 17,781       | 100.0%       | 42,689      | 100.0%  | 9,628  | 100.0%  | 70,098 | 100.0%   |





## 4.7. Average Length of Stay in PEI Regions

Table 11
Average Length of Stay in PEI Regions by MC Type

|  |            | •           |            |            | • •        |              |           |          |
|--|------------|-------------|------------|------------|------------|--------------|-----------|----------|
|  | Regi       | onal        | Nati       | onal       | Intern     | ational      | То        | tal      |
| Total Number of Delegates (%)                            | 5,683      | (31.9%)     | 10,185     | (57.3%)    | 1,922      | (10.8%)      | 17,790    | (100.0%) |
| Average Number of Nights Stayed<br>(For All Delegates)   | 3.         | 13          | 4.         | 19         | 4.99       |              | 3.        | 94       |
| Valid Number of Overnight Delegates (%)                  | 5,491      | (31.3%)     | 10,121     | (57.8%)    | 1,906      | (10.9%)      | 17,518    | (100.0%) |
| Average Length of Stay For Those Who<br>Stayed Overnight | 3.         | 24          | 4.         | 22         | 5.03       |              | 4.        | 00       |
| Average Number of Nights Spent in Each R                 | egion (For | All Visitor | s Who Sta  | yed Overn  | ight Regar | dless of the | Region St | ayed)    |
| Greater Charlottetown Area                               | 2.         | 22          | 3.         | 04         | 2.         | 71           | 2.        | 75       |
| Summerside   | 0.         | 05          | 0.51       |            | 0.38       |              | 0.35      |          |
| North Cape Coastal Drive                                 | 0.         | 03          | 0.02       |            | 0.09       |              | 0.03      |          |
| Green Gables Shore                                       | 0.         | 66          | 0.10       |            | 0.31       |              | 0.        | 30       |
| Red Sands Shore  | 0.         | 13          | 0.18       |            | 0.17       |              | 0.        | 16       |
| Points East Coastal Drive                                | 0.         | 15          | 0.37       |            | 1.38       |              | 0.        | 41       |
| Average Number of Nights Spent in Each R                 | egion (For | Only Thos   | se Who Sta | yed in the | Region)    |              |           |          |
| Greater Charlottetown Area                               | 3.         | 23          | 4.         | 02         | 4.         | 59           | 3.        | 83       |
| Summerside   | 1.         | 37          | 3.         | 25         | 5.         | 41           | 3.        | 21       |
| North Cape Coastal Drive                                 | 2.00       |             | 2.         | 69         | 2.         | 2.43         |           | 40       |
| Green Gables Shore                                       | 2.73       |             | 3.05       |            | 3.57       |              | 2.        | 86       |
| Red Sands Shore  | 3.         | 25          | 3.         | 59         | 4.75       |              | 3.        | 59       |
| Points East Coastal Drive                                | 3.         | 3.01        |            | 96         | 4.         | 52           | 4.        | 00       |





## 4.8. Overnight Stays in Type of Accommodation Used

Table 12
Overnight Stays in Type of Accommodation Used by MC Type

| Overnight Stays in Type of Accommodation Used by Mic Type |            |             |             |          |          |         |        |          |  |  |  |
|---|------------|-------------|-------------|----------|----------|---------|--------|----------|--|--|--|
|   | Regi       | onal        | Nati        | onal     | Intern   | ational | То     | tal      |  |  |  |
| Total Number of Delegates (%)                             | 5,683      | (31.9%)     | 10,185      | (57.3%)  | 1,922    | (10.8%) | 17,790 | (100.0%) |  |  |  |
| Valid Number of Overnight Delegates (%)                   | 5,491      | (31.3%)     | 10,121      | (57.8%)  | 1,906    | (10.9%) | 17,518 | (100.0%) |  |  |  |
| Total Accumulated Parties Staying at Least                | One Nigh   | t in the Sp | ecific Type | of Accom | modation |         |        |          |  |  |  |
| Host or Conference Affiliated Hotel                       | 3,981      | 65.2%       | 7,053       | 62.2%    | 1,331    | 60.9%   | 12,365 | 63.0%    |  |  |  |
| Other Hotel, Motel, or Resort                             | 1,053      | 17.3%       | 2,256       | 19.9%    | 558      | 25.5%   | 3,867  | 19.7%    |  |  |  |
| Inn   | 116        | 1.9%        | 271         | 2.4%     | 11       | 0.5%    | 398    | 2.0%     |  |  |  |
| B&B or Tourist Home                                       | 191        | 3.1%        | 455         | 4.0%     | 90       | 4.1%    | 736    | 3.7%     |  |  |  |
| Cottage or Cabin  | 270        | 4.4%        | 389         | 3.4%     | 71       | 3.2%    | 730    | 3.7%     |  |  |  |
| Campground or Trailer (RV) Park                           | 0          | 0.0%        | 177         | 1.6%     | 16       | 0.7%    | 193    | 1.0%     |  |  |  |
| Home of Friends or Relatives                              | 306        | 5.0%        | 555         | 4.9%     | 45       | 2.1%    | 906    | 4.6%     |  |  |  |
| Own Property (cottage, second home, etc.)                 | 41         | 0.7%        | 29          | 0.3%     | 16       | 0.7%    | 86     | 0.4%     |  |  |  |
| Other (e.g., hostel)                                      | 144        | 2.4%        | 158         | 1.4%     | 47       | 2.2%    | 349    | 1.8%     |  |  |  |
| Total Overnight Stays (Parties)                           | 6,102      | 100.0%      | 11,343      | 100.0%   | 2,185    | 100.0%  | 19,630 | 100.0%   |  |  |  |
| Total Accumulated Nights Spent by Parties                 | in the Spe | ecific Type | of Accomi   | nodation |          |         |        |          |  |  |  |
| Host or Conference Affiliated Hotel                       | 10,999     | 61.8%       | 26,938      | 63.1%    | 6,042    | 62.7%   | 43,979 | 62.7%    |  |  |  |
| Other Hotel, Motel, or Resort                             | 3,599      | 20.2%       | 8,345       | 19.6%    | 2,265    | 23.5%   | 14,209 | 20.3%    |  |  |  |
| Inn   | 399        | 2.2%        | 754         | 1.8%     | 66       | 0.7%    | 1,219  | 1.7%     |  |  |  |
| B&B or Tourist Home                                       | 529        | 3.0%        | 1,423       | 3.3%     | 435      | 4.5%    | 2,387  | 3.4%     |  |  |  |
| Cottage or Cabin  | 935        | 5.3%        | 1,278       | 3.0%     | 228      | 2.4%    | 2,441  | 3.5%     |  |  |  |
| Campground or Trailer (RV) Park                           | 0          | 0.0%        | 1,054       | 2.5%     | 16       | 0.2%    | 1,070  | 1.5%     |  |  |  |
| Home of Friends or Relatives                              | 777        | 4.4%        | 2,038       | 4.8%     | 229      | 2.4%    | 3,044  | 4.3%     |  |  |  |
| Own Property (cottage, second home, etc.)                 | 205        | 1.2%        | 270         | 0.6%     | 144      | 1.5%    | 619    | 0.9%     |  |  |  |
| Other (e.g., hostel)                                      | 355        | 2.0%        | 576         | 1.3%     | 208      | 2.2%    | 1,139  | 1.6%     |  |  |  |
| Total Overnight Stays (Parties)                           | 17,798     | 100.0%      | 42,676      | 100.0%   | 9,633    | 100.0%  | 70,107 | 100.0%   |  |  |  |





## 4.9. Average Length of Stay in Accommodation Type

Table 13
Average Length of Stay in Accommodation Type by MC Type

|   | Regional National International |          |             |              |           |            | <b>-</b> . | l         |
|---|---------------------------------|----------|-------------|--------------|-----------|------------|------------|-----------|
|   | Kegi                            | onai     | Nati        | onai         | Intern    | ationai    | 10         | tal       |
| Total Number of Delegates (%)                                   | 5,683                           | (31.9%)  | 10,185      | (57.3%)      | 1,922     | (10.8%)    | 17,790     | (100.0%)  |
| Average Number of Nights Stayed<br>(For All Delegates)          | 3.                              | 13       | 4.          | 19           | 4.        | 99         | 3.         | 94        |
| Valid Number of Overnight Delegates (%)                         | 5,491                           | (31.3%)  | 10,121      | (57.8%)      | 1,906     | (10.9%)    | 17,518     | (100.0%)  |
| Average Length of Stay For Those Who<br>Stayed Overnight        | 3.24                            |          | 4.          | 22           | 5.        | 03         | 4.         | 00        |
| Average Number of Nights Spent in Each T<br>Accommodation Used) | ype of Acc                      | ommodat  | ion (For Al | l Visitors V | Vho Staye | d Overnigh | t Regardle | ss of the |
| Host or Conference Affiliated Hotel                             | 2.00                            |          | 2.          | 66           | 3.        | 17         | 2.         | 51        |
| Other Hotel, Motel, or Resort                                   | 0.                              | 65       | 0.          | 82           | 1.        | 18         | 0.         | 81        |
| Inn   | 0.                              | 07       | 0.          | 07           | 0.        | 03         | 0.         | 07        |
| B&B or Tourist Home   | 0.                              | 10       | 0.          | 14           | 0.23      |            | 0.         | 14        |
| Cottage or Cabin  | 0.                              | 17       | 0.13        |              | 0.12      |            | 0.         | 14        |
| Campground or Trailer (RV) Park                                 | 0.                              | 00       | 0.          | 10           | 0.        | 01         | 0.         | 06        |
| Home of Friends or Relatives                                    | 0.                              | 14       | 0.          | 20           | 0.        | 11         | 0.         | 17        |
| Own Property (cottage, second home, etc.)                       | 0.                              | 04       | 0.03        |              | 0.08      |            | 0.         | 04        |
| Other (e.g., hostel)  | 0.                              | 06       | 0.          | 06           | 0.        | 11         | 0.         | 06        |
| Average Number of Nights Spent in Each Ty                       | ype of Acco                     | ommodati | on (For On  | ly Those W   | ho Stayed | in the Acc | ommodati   | on Type)  |
| Host or Conference Affiliated Hotel                             | 2.                              | 76       | 3.          | 82           | 4.        | 54         | 3.         | 56        |
| Other Hotel, Motel, or Resort                                   | 3.                              | 42       | 3.          | 70           | 4.        | 06         | 3.         | 67        |
| Inn   | 3.                              | 44       | 2.          | 78           | 6.        | 00         | 3.         | 06        |
| B&B or Tourist Home   | 2.                              | 77       | 3.          | 13           | 4.        | 83         | 3.         | 24        |
| Cottage or Cabin  | 3.                              | 46       | 3.          | 29           | 3.        | 21         | 3.         | 34        |
| Campground or Trailer (RV) Park                                 | n/a                             |          | 5.          | 95           | 1.00      |            | 5.         | 54        |
| Home of Friends or Relatives                                    | 2.54                            |          | 3.          | 67           | 7 5.09    |            | 3.36       |           |
| Own Property (cottage, second home, etc.)                       | 5.                              | 00       | 9.          | 31           | 1 9.00    |            | 7.20       |           |
| Other (e.g., hostel)  | 2.                              | 47       | 3.          | 65           | 4.43      |            | 3.         | 26        |





## 4.10. PEI Regions Visited While in PEI

Table 14
PEI Regions Visited While in PEI by MC Type

|                            | Regi  | ional   | Nati   | onal    | Interna | ational | То     | tal      |
|----------------------------|-------|---------|--------|---------|---------|---------|--------|----------|
| Number of Delegates (%)    | 5,683 | (31.9%) | 10,185 | (57.3%) | 1,922   | (10.8%) | 17,790 | (100.0%) |
| Greater Charlottetown Area | 4,022 | 70.8%   | 7,677  | 75.4%   | 1,489   | 77.5%   | 13,188 | 74.2%    |
| Green Gables Shore         | 1,971 | 34.7%   | 4,220  | 41.4%   | 945     | 49.2%   | 7,136  | 40.1%    |
| Points East Coastal Drive  | 718   | 12.6%   | 2,592  | 25.4%   | 900     | 46.8%   | 4,210  | 23.7%    |
| Summerside                 | 723   | 12.7%   | 2,657  | 26.1%   | 531     | 27.6%   | 3,911  | 22.0%    |
| Red Sands Shore            | 839   | 14.8%   | 2,370  | 23.3%   | 671     | 34.9%   | 3,880  | 21.8%    |
| North Cape Coastal Drive   | 465   | 8.2%    | 1,062  | 10.4%   | 320     | 16.6%   | 1,847  | 10.4%    |

Note: Results were based on multiple responses.







## 4.11. Type of Visitation, Last Trip to PEI, Average Number of Times Visited PEI, and Purpose of the Last Trip to PEI

Table 15

Type of Visitation, Last Trip to PEI, Average Number of Times Visited PEI, and Purpose of the Last Trip to PEI by MC Type

| rulpose of the Last Tip to FEI by Mic Type     |             |         |        |         |        |         |        |          |  |  |
|--|-------------|---------|--------|---------|--------|---------|--------|----------|--|--|
|  | Reg         | ional   | Nati   | onal    | Intern | ational | To     | tal      |  |  |
| Number of Delegates (%)                        | 5,683       | (31.9%) | 10,185 | (57.3%) | 1,922  | (10.8%) | 17,790 | (100.0%) |  |  |
| Type of Visitation                             |             |         |        |         |        |         |        |          |  |  |
| First-Time Visitors                            | 646         | 11.4%   | 3,895  | 38.2%   | 771    | 40.1%   | 5,312  | 29.9%    |  |  |
| Repeat Visitors                                | 5,037       | 88.6%   | 6,290  | 61.8%   | 1,151  | 59.9%   | 12,478 | 70.1%    |  |  |
| Last Trip to PEI*                              |             |         |        |         |        |         |        |          |  |  |
| Earlier in 2014                                | 575         | 11.4%   | 567    | 9.0%    | 141    | 12.2%   | 1,283  | 10.3%    |  |  |
| 2013   | 1,720       | 34.1%   | 955    | 15.2%   | 232    | 20.1%   | 2,907  | 23.3%    |  |  |
| 2012   | 644         | 12.8%   | 943    | 15.0%   | 65     | 5.6%    | 1,652  | 13.2%    |  |  |
| 2011   | 384         | 7.6%    | 349    | 5.5%    | 107    | 9.3%    | 840    | 6.7%     |  |  |
| 2010   | 164         | 3.3%    | 501    | 8.0%    | 32     | 2.8%    | 697    | 5.6%     |  |  |
| 2009 & earlier                                 | 1,550       | 30.8%   | 2,975  | 47.3%   | 575    | 49.9%   | 5,100  | 40.9%    |  |  |
| Average Number of Times Visited PEI in the Pa  | ast Five Ye | ars*    |        |         |        |         |        |          |  |  |
| Mean (Group Median)                            | 4.67        | (2.65)  | 2.53   | (1.73)  | 2.80   | (1.75)  | 3.42   | (1.96)   |  |  |
| Purpose of the Last Trip to PEI*               |             |         |        |         |        |         |        |          |  |  |
| Holiday, vacation                              | 2,050       | 40.7%   | 2,820  | 44.8%   | 423    | 36.8%   | 5,301  | 42.5%    |  |  |
| Visit friends or family                        | 481         | 9.6%    | 524    | 8.3%    | 148    | 12.8%   | 1,150  | 9.2%     |  |  |
| Attend specific events, festivals, attractions | 534         | 10.6%   | 664    | 10.6%   | 126    | 11.0%   | 1,324  | 10.6%    |  |  |
| Business purposes                              | 1,443       | 28.6%   | 1,296  | 20.6%   | 286    | 24.8%   | 3,015  | 24.2%    |  |  |
| Other  | 529         | 10.5%   | 987    | 15.7%   | 168    | 14.6%   | 1,688  | 13.5%    |  |  |

Note: \* Repeat visitors only.







## 4.12. Activities Participated in While in PEI

Table 16
Activities Participated in While in PEI by MC Type

|   | •     | ional   |        | onal    | ••    | ational | То     | tal      |
|---|-------|---------|--------|---------|-------|---------|--------|----------|
| Number of Delegates (9/)  |       |         |        |         |       |         |        |          |
| Number of Delegates (%)   | 5,683 | (31.9%) | 10,185 | (57.3%) | 1,922 | (10.8%) | 17,790 | (100.0%) |
| Valid Number of Delegates (%)   | 5,287 | (30.7%) | 10,066 | (58.4%) | 1,892 | (11.0%) | 17,245 | (100.0%) |
| Dining in a local, non-franchise restaurant   | 4,952 | 93.7%   | 9,723  | 96.6%   | 1,720 | 90.9%   | 16,394 | 95.1%    |
| Sampling local culinary products (lobster, potatoes, mussels, oysters, wine, beer, etc.)                                    | 3,911 | 74.0%   | 8,893  | 88.3%   | 1,544 | 81.6%   | 14,348 | 83.2%    |
| Shopping for local crafts/souvenirs/antiques  | 2,827 | 53.5%   | 6,899  | 68.5%   | 1,367 | 72.3%   | 11,093 | 64.3%    |
| Sightseeing/driving tour  | 1,884 | 35.6%   | 5,918  | 58.8%   | 1,515 | 80.1%   | 9,317  | 54.0%    |
| Visiting historical and cultural attractions  | 1,433 | 27.1%   | 5,487  | 54.5%   | 1,007 | 53.2%   | 7,928  | 46.0%    |
| Visiting Birthplace of Confederation attractions (e.g., Founders' Hall, Province House)                                     | 1,663 | 31.5%   | 4,076  | 40.5%   | 502   | 26.5%   | 6,241  | 36.2%    |
| Using the Confederation Trail (cycling, walking, running, etc.)   | 1,337 | 25.3%   | 3,934  | 39.1%   | 578   | 30.5%   | 5,849  | 33.9%    |
| Going to a beach  | 1,030 | 19.5%   | 3,310  | 32.9%   | 974   | 51.5%   | 5,315  | 30.8%    |
| Visiting a national or provincial park  | 702   | 13.3%   | 3,305  | 32.8%   | 771   | 40.7%   | 4,778  | 27.7%    |
| Visiting Anne of Green Gables attractions   | 685   | 13.0%   | 2,807  | 27.9%   | 634   | 33.5%   | 4,126  | 23.9%    |
| Visiting friends and/or relatives   | 1,438 | 27.2%   | 1,933  | 19.2%   | 361   | 19.1%   | 3,732  | 21.6%    |
| Attending a festival, event, or concert   | 1,282 | 24.2%   | 1,742  | 17.3%   | 387   | 20.5%   | 3,411  | 19.8%    |
| Attending a performance (live theatre, a play)  | 1,053 | 19.9%   | 1,388  | 13.8%   | 287   | 15.2%   | 2,728  | 15.8%    |
| Visiting a farmers market   | 198   | 3.7%    | 1,495  | 14.9%   | 227   | 12.0%   | 1,920  | 11.1%    |
| Playing golf (not miniature)  | 574   | 10.9%   | 758    | 7.5%    | 239   | 12.6%   | 1,571  | 9.1%     |
| Taking part in an authentic PEI experience/<br>hands-on learning activity (lobster fishing,<br>clam digging, pottery, etc.) | 115   | 2.2%    | 805    | 8.0%    | 174   | 9.2%    | 1,094  | 6.3%     |
| Participating in water activities (kayaking, tuna fishing, etc.)  | 0     | 0.0%    | 409    | 4.1%    | 75    | 4.0%    | 484    | 2.8%     |
| Attending a sports event or tournament (as a spectator)   | 184   | 3.5%    | 231    | 2.3%    | 13    | 0.7%    | 429    | 2.5%     |
| Visiting a theme, fun or amusement park   | 0     | 0.0%    | 304    | 3.0%    | 31    | 1.6%    | 335    | 1.9%     |

Note: Results were based on multiple responses; Valid number of delegates indicate only those who reported the activities they participated in while in PEI.







#### 4.13. Rating of PEI and Travel Services, Instance of Complaints, and Future Behavioural Intentions

Table 17
Rating of PEI and Travel Services, Instance of Complaints, and
Future Behavioural Intentions by MC Type

| ratare behavioural intentions by the Type   |                 |                 |                 |                 |                 |                 |                 |                 |  |  |  |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|--|--|--|
|   | Regi            | onal            | Nati            | onal            | Intern          | ational         | То              | tal             |  |  |  |
| Number of Delegates (%)                     | 5,683           | (31.9%)         | 10,185          | (57.3%)         | 1,922           | (10.8%)         | 17,790          | (100.0%)        |  |  |  |
| Rating of PEI in Relation to the Conference | M <sup>a)</sup> | % <sup>b)</sup> |  |  |  |
| Hospitality                                 | 4.10            | 66.1%           | 4.27            | 75.2%           | 4.39            | 79.0%           | 4.24            | 72.9%           |  |  |  |
| Conference food                             | 4.07            | 62.2%           | 4.12            | 75.9%           | 4.28            | 88.0%           | 4.14            | 74.4%           |  |  |  |
| Host city of conference                     | 3.81            | 60.9%           | 4.03            | 66.5%           | 3.94            | 64.7%           | 3.96            | 64.6%           |  |  |  |
| Destination value                           | 3.77            | 58.8%           | 3.97            | 66.1%           | 4.04            | 67.0%           | 3.92            | 64.0%           |  |  |  |
| Ease of travel within destination           | 3.73            | 57.4%           | 3.94            | 65.0%           | 3.93            | 64.0%           | 3.87            | 62.6%           |  |  |  |
| Conference venue(s)                         | 3.69            | 59.0%           | 3.78            | 55.3%           | 4.07            | 69.6%           | 3.79            | 58.1%           |  |  |  |
| Additional activities close by              | 3.59            | 50.0%           | 3.72            | 55.0%           | 3.84            | 65.3%           | 3.70            | 54.7%           |  |  |  |
| Accommodation                               | 3.33            | 43.5%           | 3.52            | 42.3%           | 3.71            | 51.4%           | 3.47            | 43.4%           |  |  |  |
| Ease of travel to destination               | 3.48            | 51.6%           | 3.33            | 44.4%           | 3.65            | 56.1%           | 3.41            | 47.9%           |  |  |  |
| Rating of Travel Services                   | M <sup>a)</sup> | % <sup>b)</sup> |  |  |  |
| Quality of customer service                 | 4.45            | 93.6%           | 4.67            | 97.2%           | 4.72            | 98.7%           | 4.60            | 96.2%           |  |  |  |
| Accommodation service and quality           | 4.43            | 91.3%           | 4.56            | 93.6%           | 4.56            | 93.5%           | 4.52            | 92.8%           |  |  |  |
| Restaurant service and quality              | 4.41            | 88.7%           | 4.50            | 94.2%           | 4.44            | 94.0%           | 4.47            | 92.5%           |  |  |  |
| Variety of things to see and do             | 4.18            | 83.9%           | 4.36            | 86.6%           | 4.41            | 87.1%           | 4.31            | 85.9%           |  |  |  |
| Transportation service and quality          | 4.21            | 86.7%           | 4.30            | 88.3%           | 4.25            | 91.5%           | 4.27            | 88.2%           |  |  |  |
| Prices of goods and services                | 4.03            | 81.3%           | 4.04            | 76.9%           | 3.97            | 78.5%           | 4.03            | 78.5%           |  |  |  |
| Instance of Complaints                      | N               | %               | N               | %               | N               | %               | N               | %               |  |  |  |
| Yes   | 398             | 7.0%            | 652             | 6.4%            | 110             | 5.7%            | 1,160           | 6.5%            |  |  |  |
| No  | 5,285           | 93.0%           | 9,533           | 93.6%           | 1,812           | 94.3%           | 16,630          | 93.5%           |  |  |  |

Note: Results (mean values and percent) were based on those who rated each of the items. <sup>a)</sup> Mean values (M) were based on a 5-point Likert-type scale; <sup>b)</sup> Percentages (%) indicate the percentage of respondents who rated the item 4 or 5.







## Table 17 (cont'd)

|   | Regi            | ional           | Nati            | onal            | Intern          | ational         | Total           |                 |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Number of Delegates (%)   | 5,683           | (31.9%)         | 10,185          | (57.3%)         | 1,922           | (10.8%)         | 17,790          | (100.0%)        |
| Travel Evaluation and Satisfaction  | M <sup>a)</sup> | % <sup>b)</sup> |
| I was satisfied with my trip to PEI   | 4.34            | 89.1%           | 4.53            | 95.3%           | 4.54            | 97.9%           | 4.47            | 93.6%           |
| My trip to PEI was a good way to spend my time                                  | 4.39            | 89.3%           | 4.37            | 90.9%           | 4.45            | 96.4%           | 4.39            | 91.2%           |
| My trip to PEI was good value for money spent                                   | 4.13            | 79.8%           | 4.25            | 85.9%           | 4.26            | 86.6%           | 4.21            | 84.0%           |
| Holding the conference in PEI was an important factor in my decision to attend  | 3.26            | 48.7%           | 3.63            | 58.0%           | 3.95            | 69.6%           | 3.55            | 56.5%           |
| Future Behavioural Intentions   | M <sup>a)</sup> | % <sup>b)</sup> |
| I would recommend PEI as a travel<br>destination to others                      | 4.60            | 94.4%           | 4.66            | 95.7%           | 4.60            | 93.0%           | 4.63            | 95.0%           |
| I would return to PEI on a business or<br>conference-related trip               | 4.54            | 93.1%           | 4.59            | 92.7%           | 4.45            | 90.9%           | 4.56            | 92.6%           |
| I would attend this conference again in another location                        | 4.44            | 89.7%           | 4.50            | 91.1%           | 4.45            | 89.8%           | 4.48            | 90.5%           |
| I would visit PEI again on a pleasure trip                                      | 4.51            | 92.5%           | 4.43            | 88.4%           | 4.41            | 89.1%           | 4.45            | 89.8%           |
| I would have visited PEI in 2014 even if the conference had not been held there | 3.26            | 44.5%           | 3.00            | 39.5%           | 2.97            | 34.0%           | 3.07            | 40.5%           |

Note: Results (mean values and percent) were based on those who rated each of the items. <sup>a)</sup> Mean values (M) were based on a 5-point Likert-type scale; <sup>b)</sup> Percentages (%) indicate the percentage of respondents who rated the item 4 or 5.





## **4.14.** Demographic Characteristics of Respondents

Table 18
Demographic Characteristics of Respondents by MC Type

|  | Reg        | ional        | Nati                           | onal       | Intern | ational                    | То     | tal         |
|--|------------|--------------|--------------------------------|------------|--------|----------------------------|--------|-------------|
| Number of Delegates (%)                                      | 5,683      | (31.9%)      | 10,185                         | (57.3%)    | 1,922  | (10.8%)                    | 17,790 | (100.0%)    |
| Gender   |            |              |                                |            |        |                            |        |             |
| Male   | 2,577      | 45.3%        | 5,080                          | 49.9%      | 758    | 39.4%                      | 8,415  | 47.3%       |
| Female   | 3,106      | 54.7%        | 5,105                          | 50.1%      | 1,164  | 60.6%                      | 9,375  | 52.7%       |
| Living in the Same Country in Which Respor                   | ndents we  | re Born      |                                |            |        |                            |        |             |
| Yes  | 5,368      | 94.5%        | 8,900                          | 87.4%      | 1,729  | 90.0%                      | 15,997 | 89.9%       |
| No   | 315        | 5.5%         | 1,285                          | 12.6%      | 193    | 10.0%                      | 1,793  | 10.1%       |
| Mother Tongue  |            |              |                                |            |        |                            |        |             |
| English  | 5,022      | 88.4%        | 8,683                          | 85.3%      | 1,738  | 90.4%                      | 15,443 | 86.8%       |
| French   | 582        | 10.2%        | 936                            | 9.2%       | 110    | 5.7%                       | 1,628  | 9.2%        |
| Other  | 79         | 1.4%         | 566                            | 5.6%       | 74     | 3.9%                       | 719    | 4.0%        |
| Age  |            |              |                                |            |        |                            |        |             |
| 18 to 24   | 152        | 2.7%         | 98                             | 1.0%       | 16     | 0.8%                       | 266    | 1.5%        |
| 25 to 34   | 615        | 10.8%        | 904                            | 8.9%       | 109    | 5.7%                       | 1,628  | 9.2%        |
| 35 to 44   | 1,457      | 25.6%        | 1,696                          | 16.7%      | 210    | 10.9%                      | 3,363  | 18.9%       |
| 45 to 54   | 1,306      | 23.0%        | 2,691                          | 26.4%      | 589    | 30.6%                      | 4,586  | 25.8%       |
| 55 to 64   | 1,334      | 23.5%        | 3,151                          | 30.9%      | 631    | 32.8%                      | 5,116  | 28.8%       |
| 65 to 74   | 620        | 10.9%        | 1,485                          | 14.6%      | 359    | 18.7%                      | 2,464  | 13.9%       |
| 75 and over  | 199        | 3.5%         | 160                            | 1.6%       | 8      | 0.4%                       | 367    | 2.1%        |
| Marital Status   |            |              |                                |            |        |                            |        |             |
| Single   | 1,108      | 19.5%        | 2,743                          | 26.9%      | 314    | 16.3%                      | 4,165  | 23.4%       |
| Married or living common law                                 | 4,497      | 79.1%        | 7,224                          | 70.9%      | 1,582  | 82.3%                      | 13,303 | 74.8%       |
| Other  | 78         | 1.4%         | 218                            | 2.1%       | 26     | 1.4%                       | 322    | 1.8%        |
| Average Number of Children Living in the H                   | ousehold t | for All Part | ies                            |            |        |                            |        |             |
| 17 years and younger   | 0.         | 23           | 0.                             | 39         | 0.     | 29                         | 0.     | 32          |
| 18 years and older   | 0.         | 51           | 0.                             | 32         | 0.     | 46                         | 0.     | 40          |
| Average Number of Children Living in the Household for Those |            |              | Who Have                       | a Child(re | n)     |                            |        |             |
| 17 years and younger ( <i>n</i> =number of parties)          |            | 49<br>393)   | 1.59 1.64<br>(n=1,014) (n=184) |            |        | 1.57<br>( <i>n</i> =1,590) |        |             |
| 18 years and older ( <i>n</i> =number of parties)            |            | 79<br>727)   |                                | 57<br>840) |        | 73<br>284)                 |        | 68<br>,852) |





## Table 18 (cont'd)

|   | Regi  | ional   | Nati   | onal    | Intern | ational | То     | tal      |
|---|-------|---------|--------|---------|--------|---------|--------|----------|
| Number of Delegates (%)                       | 5,683 | (31.9%) | 10,185 | (57.3%) | 1,922  | (10.8%) | 17,790 | (100.0%) |
| Education Level                               |       |         |        |         |        |         |        |          |
| Some school                                   | 0     | 0.0%    | 55     | 0.5%    | 0      | 0.0%    | 55     | 0.3%     |
| High school diploma                           | 76    | 1.3%    | 608    | 6.0%    | 259    | 13.5%   | 943    | 5.3%     |
| Some post-secondary                           | 582   | 10.2%   | 1,167  | 11.5%   | 336    | 17.5%   | 2,085  | 11.7%    |
| Graduated community/technical college         | 669   | 11.8%   | 1,994  | 19.6%   | 501    | 26.1%   | 3,164  | 17.8%    |
| Graduated university (undergraduate degree)   | 1,795 | 31.6%   | 3,252  | 31.9%   | 359    | 18.7%   | 5,406  | 30.4%    |
| Post graduate degree/professional designation | 2,561 | 45.1%   | 3,109  | 30.5%   | 467    | 24.3%   | 6,137  | 34.5%    |
| Employment Status                             |       |         |        |         |        |         |        |          |
| Working full time                             | 4,267 | 75.1%   | 7,749  | 76.1%   | 1,062  | 55.3%   | 13,078 | 73.5%    |
| Working part time or seasonally               | 157   | 2.8%    | 356    | 3.5%    | 326    | 17.0%   | 839    | 4.7%     |
| Unemployed                                    | 0     | 0.0%    | 81     | 0.8%    | 78     | 4.1%    | 159    | 0.9%     |
| Retired                                       | 1,091 | 19.2%   | 1,409  | 13.8%   | 438    | 22.8%   | 2,938  | 16.5%    |
| Homemaker                                     | 89    | 1.6%    | 230    | 2.3%    | 0      | 0.0%    | 319    | 1.8%     |
| Student                                       | 0     | 0.0%    | 83     | 0.8%    | 0      | 0.0%    | 83     | 0.5%     |
| Other   | 79    | 1.4%    | 277    | 2.7%    | 18     | 0.9%    | 374    | 2.1%     |
| Annual Household Income                       |       |         |        |         |        |         |        |          |
| Under \$40,000                                | 151   | 2.7%    | 286    | 2.8%    | 41     | 2.1%    | 478    | 2.7%     |
| \$40,000 to \$59,999                          | 627   | 11.0%   | 578    | 5.7%    | 200    | 10.4%   | 1,405  | 7.9%     |
| \$60,000 to \$79,999                          | 549   | 9.7%    | 1,351  | 13.3%   | 343    | 17.8%   | 2,243  | 12.6%    |
| \$80,000 to \$99,999                          | 452   | 8.0%    | 1,386  | 13.6%   | 341    | 17.7%   | 2,179  | 12.2%    |
| \$100,000 to \$124,999                        | 964   | 17.0%   | 1,580  | 15.5%   | 222    | 11.6%   | 2,766  | 15.5%    |
| \$125,000 to \$149,999                        | 721   | 12.7%   | 969    | 9.5%    | 168    | 8.7%    | 1,858  | 10.4%    |
| \$150,000 to \$174,999                        | 673   | 11.8%   | 918    | 9.0%    | 96     | 5.0%    | 1,687  | 9.5%     |
| \$175,000 to \$199,999                        | 276   | 4.9%    | 786    | 7.7%    | 143    | 7.4%    | 1,205  | 6.8%     |
| \$200,000 or more                             | 759   | 13.4%   | 1,783  | 17.5%   | 219    | 11.4%   | 2,761  | 15.5%    |
| Not Stated                                    | 511   | 9.0%    | 548    | 5.4%    | 149    | 7.8%    | 1,208  | 6.8%     |





## 5. Impact of the PEI 2014 Celebrations on Non-Resident MC Delegates' Direct Spending in PEI

#### 5.1. Awareness of and Participation in the PEI 2014 Celebrations

Table 19
Awareness of and Participation in the PEI 2014 Celebrations/Events

|   | Regional |                         | Nati      | onal       | Intern     | ational   | Total       |            |  |  |
|---|----------|-------------------------|-----------|------------|------------|-----------|-------------|------------|--|--|
| Number of Delegates (%)   | 5,683    | (31.9%)                 | 10,185    | (57.3%)    | 1,922      | (10.8%)   | 17,790      | (100.0%)   |  |  |
| Are you aware that a special celebration to in PEI throughout 2014?*  | mark the | 150 <sup>th</sup> anniv | ersary of | the 1864 C | harlotteto | own Confe | rence is ta | king place |  |  |
| Yes   | 4,777    | 84.1%                   | 9,509     | 93.4%      | 1,831      | 95.3%     | 16,116      | 90.6%      |  |  |
| No  | 906      | 15.9%                   | 676       | 6.6%       | 91         | 4.7%      | 1,674       | 9.4%       |  |  |
| Did you hear about the PEI 2014 celebrations/events before travelling to Prince Edward Island to attend the conference?** |          |                         |           |            |            |           |             |            |  |  |
| Yes   | 3,274    | 68.5%                   | 5,606     | 59.0%      | 1,188      | 64.9%     | 10,069      | 62.5%      |  |  |
| No  | 1,502    | 31.5%                   | 3,902     | 41.0%      | 643        | 35.1%     | 6,048       | 37.5%      |  |  |
| Participation in PEI 2014 Events*   |          |                         |           |            |            |           |             |            |  |  |
| Yes   | 170      | 3.0%                    | 533       | 5.2%       | 189        | 9.8%      | 892         | 5.0%       |  |  |
| No  | 5,433    | 95.6%                   | 8,659     | 85.0%      | 1,579      | 82.1%     | 15,671      | 88.1%      |  |  |
| Not sure/don't know   | 80       | 1.4%                    | 994       | 9.8%       | 155        | 8.0%      | 1,228       | 6.9%       |  |  |

Note: \* Results were based on all delegates; \*\* Results were only for those who were aware of the PEI 2014 celebrations (Total N = 16,116).





#### 5.2. Sources of Information for the PEI 2014 Celebrations

Table 20
Sources of Information for the PEI 2014 Celebrations/Events\*

|  | Regi  | ional   | Nati   | onal    | Intern | ational | Total  |          |
|--|-------|---------|--------|---------|--------|---------|--------|----------|
| Number of Delegates (%)  | 5,683 | (31.9%) | 10,185 | (57.3%) | 1,922  | (10.8%) | 17,790 | (100.0%) |
| Valid Number of Delegates (%)*   | 4,777 | (29.6%) | 9,509  | (59.0%) | 1,831  | (11.4%) | 16,117 | (100.0%) |
| Mentioned at conference/presence at conference   | 3,205 | 67.1%   | 4,772  | 50.2%   | 414    | 22.6%   | 8,390  | 52.1%    |
| PEI 2014 promotional material including delegate bag   | 2,731 | 57.2%   | 3,059  | 32.2%   | 394    | 21.5%   | 6,183  | 38.4%    |
| Word of mouth  | 2,067 | 43.3%   | 3,393  | 35.7%   | 496    | 27.1%   | 5,956  | 37.0%    |
| Media news item/commentary (e.g., newspaper, radio, television, online news)                 | 3,181 | 66.6%   | 2,086  | 21.9%   | 374    | 20.4%   | 5,641  | 35.0%    |
| Advertisement (e.g., newspaper, television, radio, online)                                   | 1,830 | 38.3%   | 2,436  | 25.6%   | 434    | 23.7%   | 4,700  | 29.2%    |
| Promotional signage in PEI   | 1,800 | 37.7%   | 1,874  | 19.7%   | 508    | 27.7%   | 4,182  | 25.9%    |
| Tourism PEI website (www.tourismpei.com)   | 451   | 9.4%    | 1,909  | 20.1%   | 282    | 15.4%   | 2,642  | 16.4%    |
| Social media (e.g., Facebook, Twitter)   | 1,116 | 23.4%   | 1,106  | 11.6%   | 183    | 10.0%   | 2,405  | 14.9%    |
| Official PEI Visitor's Guide (print or online)   | 475   | 9.9%    | 1,456  | 15.3%   | 453    | 24.8%   | 2,384  | 14.8%    |
| PEI 2014 presence at festival, trade show, convention, etc.                                  | 714   | 14.9%   | 1,364  | 14.3%   | 91     | 5.0%    | 2,170  | 13.5%    |
| Charlottetown Activity Guide (print or online)   | 690   | 14.4%   | 1,129  | 11.9%   | 297    | 16.2%   | 2,116  | 13.1%    |
| PEI 2014 website (www.pei2014.ca)  | 240   | 5.0%    | 1,421  | 14.9%   | 342    | 18.7%   | 2,004  | 12.4%    |
| Other PEI guide/handbook/brochure  | 906   | 19.0%   | 642    | 6.8%    | 251    | 13.7%   | 1,799  | 11.2%    |
| PEI 2014 Island Roadshow: Celebrating the Birthplace of Confederation                        | 1,116 | 23.4%   | 544    | 5.7%    | 46     | 2.5%    | 1,706  | 10.6%    |
| Promotional material obtained in PEI (outside of conference)                                 | 451   | 9.4%    | 1,083  | 11.4%   | 68     | 3.7%    | 1,602  | 9.9%     |
| Special events in Prince Edward Island (e.g.,<br>Canada Day, Cavendish Beach Music Festival) | 900   | 18.8%   | 315    | 3.3%    | 23     | 1.2%    | 1,238  | 7.7%     |
| Another website  | 0     | 0.0%    | 619    | 6.5%    | 160    | 8.7%    | 779    | 4.8%     |
| Other  | 0     | 0.0%    | 865    | 9.1%    | 191    | 10.4%   | 1,056  | 6.6%     |

Note: \* Valid number of delegates indicates those who were aware of the PEI 2014 celebrations (Total N = 16,116).







#### 5.3. Influence of the PEI 2014 Celebrations on the Decision to Travel to PEI

Table 21
Influence of the PEI 2014 Celebrations/Events on the Decision to Travel to PEI

|                                    | Reg         | ional        | National Int  |                | Intern               | ational       | То       | tal      |
|------------------------------------|-------------|--------------|---------------|----------------|----------------------|---------------|----------|----------|
| Those Who Were Aware of t          | he PEI 201  | 4 Celebratio | ns before Tra | evelling to PE | I and Attend         | led the Celel | brations |          |
| Number of Delegates (%)            | 143         | (17.5%)      | 497           | (60.6%)        | 180                  | (21.9%)       | 820      | (100.0%) |
| Percent of Influence <sup>1)</sup> | 45          | .0%          | 47.0% 1.0% 3  |                |                      |               | 35.      | 7%       |
| All Delegates (Parties) Rega       | dless of Av | vareness and | d Attendance  | of the PEI 2   | 014 Celebra          | tions/Events  |          |          |
| Number of Delegates (%)            | 5,683       | (31.9%)      | 10,185        | (57.3%)        | 1,922 (10.8%) 17,790 |               |          | (100.0%) |
| Percent of Influence <sup>2)</sup> | 1.          | 6%           | 3.0           | 0%             | 0.2                  | 0.2%          |          | 1%       |

Note: While <sup>1)</sup> percent of influence of the PEI 2014 celebrations/event(s) on the decision to travel to PEI was based on the number of delegates who were aware of the PEI 2014 celebrations/event(s) before travelling to PEI *and* attended an event, <sup>2)</sup> percent of influence was based on all non-resident delegates regardless of their awareness and attendance of the PEI 2014 celebrations/event(s).







## 5.4. Non-Resident Delegates and Their Party Members' Direct Expenditures that Resulted from the PEI 2014 Celebrations

Table 22
Estimated Direct Spending by Non-Resident Delegates and Their Party Members that Resulted from the PEI 2014 Celebrations

|  | Regional  |         | National  |         | International |         | Total     |          |
|--|-----------|---------|-----------|---------|---------------|---------|-----------|----------|
| # of Delegates and Their Party Members                           | 9,421     | (32.7%) | 16,404    | (57.0%) | 2,978         | (10.3%) | 28,803    | (100.0%) |
| Number of Delegates (Parties)                                    | 5,683     | (31.9%) | 10,185    | (57.3%) | 1,922         | (10.8%) | 17,790    | (100.0%) |
| Direct Expenditures that Resulted from the PEI 2014 Celebrations | \$130,098 | (22.1%) | \$436,793 | (74.3%) | \$21,319      | (3.6%)  | \$588,210 | (100.0%) |
| Food and beverage at PEI 2014 event(s)                           | \$48,380  | 37.2%   | \$39,425  | 9.0%    | \$11,886      | 55.8%   | \$99,692  | 16.9%    |
| Shopping at PEI 2014 event(s)                                    | \$8,217   | 6.3%    | \$15,937  | 3.6%    | \$3,870       | 18.2%   | \$28,024  | 4.8%     |
| Travel package   | \$1,172   | 0.9%    | \$7,012   | 1.6%    | \$102         | 0.5%    | \$8,286   | 1.4%     |
| Accommodations   | \$32,507  | 25.0%   | \$192,735 | 44.1%   | \$3,092       | 14.5%   | \$228,334 | 38.8%    |
| Food and beverage at restaurants, bars, etc.                     | \$18,009  | 13.8%   | \$75,516  | 17.3%   | \$820         | 3.8%    | \$94,346  | 16.0%    |
| Food and beverage at stores                                      | \$4,096   | 3.1%    | \$14,663  | 3.4%    | \$234         | 1.1%    | \$18,993  | 3.2%     |
| Vehicle operation  | \$3,851   | 3.0%    | \$12,634  | 2.9%    | \$247         | 1.2%    | \$16,733  | 2.8%     |
| Car rentals in PEI and local transportation                      | \$2,359   | 1.8%    | \$19,218  | 4.4%    | \$226         | 1.1%    | \$21,803  | 3.7%     |
| Shopping   | \$7,352   | 5.7%    | \$41,526  | 9.5%    | \$562         | 2.6%    | \$49,440  | 8.4%     |
| Recreation and entertainment                                     | \$2,008   | 1.5%    | \$8,527   | 2.0%    | \$93          | 0.4%    | \$10,629  | 1.8%     |
| Other expenditures   | \$2,146   | 1.6%    | \$9,599   | 2.2%    | \$186         | 0.9%    | \$11,931  | 2.0%     |
| Average Spending per Person per Night                            | \$4.42    | 100.0%  | \$6.35    | 100.0%  | \$1.43        | 100.0%  | \$5.19    | 100.0%   |
| Food and beverage at PEI 2014 event(s)                           | \$1.64    | 37.2%   | \$0.57    | 9.0%    | \$0.80        | 55.8%   | \$0.88    | 16.9%    |
| Shopping at PEI 2014 event(s)                                    | \$0.28    | 6.3%    | \$0.23    | 3.6%    | \$0.26        | 18.2%   | \$0.25    | 4.8%     |
| Travel package   | \$0.04    | 0.9%    | \$0.10    | 1.6%    | \$0.01        | 0.5%    | \$0.07    | 1.4%     |
| Accommodations   | \$1.10    | 25.0%   | \$2.80    | 44.1%   | \$0.21        | 14.5%   | \$2.01    | 38.8%    |
| Food and beverage at restaurants, bars, etc.                     | \$0.61    | 13.8%   | \$1.10    | 17.3%   | \$0.06        | 3.8%    | \$0.83    | 16.0%    |
| Food and beverage at stores                                      | \$0.14    | 3.1%    | \$0.21    | 3.4%    | \$0.02        | 1.1%    | \$0.17    | 3.2%     |
| Vehicle operation  | \$0.13    | 3.0%    | \$0.18    | 2.9%    | \$0.02        | 1.2%    | \$0.15    | 2.8%     |
| Car rentals in PEI and local transportation                      | \$0.08    | 1.8%    | \$0.28    | 4.4%    | \$0.02        | 1.1%    | \$0.19    | 3.7%     |
| Shopping   | \$0.25    | 5.7%    | \$0.60    | 9.5%    | \$0.04        | 2.6%    | \$0.44    | 8.4%     |
| Recreation and entertainment                                     | \$0.07    | 1.5%    | \$0.12    | 2.0%    | \$0.01        | 0.4%    | \$0.09    | 1.8%     |
| Other expenditures   | \$0.07    | 1.6%    | \$0.14    | 2.2%    | \$0.01        | 0.9%    | \$0.11    | 2.0%     |
| Average Party Size   | 1.66      |         | 1.61      |         | 1.55          |         | 1.62      |          |
| Average Number of Nights Stayed in PEI                           | 3.13      |         | 4.19      |         | 4.99          |         | 3.94      |          |

Note: Total direct expenditures for each type of meetings and conventions were calculated as follows: Average spending per person per night (\$5.19) × average number of nights stayed in PEI (3.94 nights) × number of delegates and their travel party members (28,803) ≈ \$588,210.







#### 5.5. Non-Resident Delegates' Total Direct Expenditures for Their Entire PEI Trip in 2014

Table 23
Estimated Total Direct Spending by Non-Resident Delegates and
Their Party Members for Their Entire PEI Trip

|  |             |         |              |         | p             |         |              |          |
|--|-------------|---------|--------------|---------|---------------|---------|--------------|----------|
|  | Regional    |         | National     |         | International |         | Total        |          |
| # of Delegates and Their Party Members       | 9,421       | (32.7%) | 16,404       | (57.0%) | 2,978         | (10.3%) | 28,803       | (100.0%) |
| Number of Delegates (Parties)                | 5,683       | (31.9%) | 10,185       | (57.3%) | 1,922         | (10.8%) | 17,790       | (100.0%) |
| Total Direct Expenditures in PEI             | \$4,710,312 | (23.2%) | \$12,852,838 | (63.4%) | \$2,707,365   | (13.4%) | \$20,270,515 | (100.0%) |
| Food and beverage at PEI 2014 event(s)       | \$48,380    | 1.0%    | \$39,425     | 0.3%    | \$11,886      | 0.4%    | \$99,692     | 0.5%     |
| Shopping at PEI 2014 event(s)                | \$8,217     | 0.2%    | \$15,937     | 0.1%    | \$3,870       | 0.1%    | \$28,024     | 0.1%     |
| Travel package                               | \$74,213    | 1.6%    | \$235,271    | 1.8%    | \$49,339      | 1.8%    | \$358,823    | 1.8%     |
| Accommodations                               | \$2,058,170 | 43.7%   | \$6,466,515  | 50.3%   | \$1,496,042   | 55.3%   | \$10,020,727 | 49.4%    |
| Food and beverage at restaurants, bars, etc. | \$1,140,271 | 24.2%   | \$2,533,648  | 19.7%   | \$397,006     | 14.7%   | \$4,070,925  | 20.1%    |
| Food and beverage at stores                  | \$259,329   | 5.5%    | \$491,962    | 3.8%    | \$113,249     | 4.2%    | \$864,540    | 4.3%     |
| Vehicle operation                            | \$243,859   | 5.2%    | \$423,884    | 3.3%    | \$119,581     | 4.4%    | \$787,325    | 3.9%     |
| Car rentals in PEI and local transportation  | \$149,336   | 3.2%    | \$644,792    | 5.0%    | \$109,336     | 4.0%    | \$903,465    | 4.5%     |
| Shopping                                     | \$465,488   | 9.9%    | \$1,393,260  | 10.8%   | \$271,764     | 10.0%   | \$2,130,512  | 10.5%    |
| Recreation and entertainment                 | \$127,158   | 2.7%    | \$286,088    | 2.2%    | \$45,232      | 1.7%    | \$458,478    | 2.3%     |
| Other expenditures                           | \$135,889   | 2.9%    | \$322,055    | 2.5%    | \$90,059      | 3.3%    | \$548,003    | 2.7%     |
| Average Spending per Person per Night        | \$159.85    | 100.0%  | \$186.92     | 100.0%  | \$182.18      | 100.0%  | \$178.71     | 100.0%   |
| Food and beverage at PEI 2014 event(s)       | \$1.64      | 1.0%    | \$0.57       | 0.3%    | \$0.80        | 0.4%    | \$0.88       | 0.5%     |
| Shopping at PEI 2014 event(s)                | \$0.28      | 0.2%    | \$0.23       | 0.1%    | \$0.26        | 0.1%    | \$0.25       | 0.1%     |
| Travel package                               | \$2.52      | 1.6%    | \$3.42       | 1.8%    | \$3.32        | 1.8%    | \$3.16       | 1.8%     |
| Accommodations                               | \$69.85     | 43.7%   | \$94.04      | 50.3%   | \$100.67      | 55.3%   | \$88.34      | 49.4%    |
| Food and beverage at restaurants, bars, etc. | \$38.70     | 24.2%   | \$36.85      | 19.7%   | \$26.71       | 14.7%   | \$35.89      | 20.1%    |
| Food and beverage at stores                  | \$8.80      | 5.5%    | \$7.15       | 3.8%    | \$7.62        | 4.2%    | \$7.62       | 4.3%     |
| Vehicle operation                            | \$8.28      | 5.2%    | \$6.16       | 3.3%    | \$8.05        | 4.4%    | \$6.94       | 3.9%     |
| Car rentals in PEI and local transportation  | \$5.07      | 3.2%    | \$9.38       | 5.0%    | \$7.36        | 4.0%    | \$7.96       | 4.5%     |
| Shopping                                     | \$15.80     | 9.9%    | \$20.26      | 10.8%   | \$18.29       | 10.0%   | \$18.78      | 10.5%    |
| Recreation and entertainment                 | \$4.32      | 2.7%    | \$4.16       | 2.2%    | \$3.04        | 1.7%    | \$4.04       | 2.3%     |
| Other expenditures                           | \$4.61      | 2.9%    | \$4.68       | 2.5%    | \$6.06        | 3.3%    | \$4.83       | 2.7%     |
| Average Party Size                           | 1.66        |         | 1.61         |         | 1.55          |         | 1.62         |          |
| Average Number of Nights Stayed in PEI       | 3.13        |         | 4.19         |         | 4.99          |         | 3.94         |          |

Note: Total direct expenditures for each type of meetings and conventions were calculated as follows: Average spending per person per night (\$178.71) × average number of nights stayed in PEI (3.94 nights) × number of delegates and their travel party members (28,803) ≈ \$20,270,515.







#### 5.6. Impact of the PEI 2014 Celebrations on Non-Resident Delegates' Direct Expenditures

Figure 1
Impact of the PEI 2014 Celebrations/Event(s) on Non-Resident Delegates' Direct Expenditures



Note: These results are based on 28,803 non-resident delegates and their travel party members and total direct expenditures by these visitors of \$20,270,515.

